

Operations

Plan, dispatch and monitor operational work from intake through field completion.

1 Check capacity and
workforce availability

2 Review unplanned and
overdue orders

3 Build and publish the plan

4 Monitor live field
execution and exceptions

5 Close work with complete
execution evidence

Operations overview

Open in Demo ↗

Start from one command view of unplanned, overdue, completed and live work.



OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go



Academy

Alex Morgan

Operations

Operations overview

OPERATIONS CONTROL · OVERVIEW

Run operations from one command view

Planning, workforce, field execution and exceptions stay visible in one operational control surface.

Open planning

Open orders

Field activity

UNPLANNED

3

Awaiting appointment

OVERDUE

1

Past planned end

COMPLETED

4

Completed today

LIVE FIELD

3

On route / on site

OPERATIONS OVERVIEW

Today's plan

08:30

Sophie Martin

WO-260901 - Alpha Facilities NV

Travelling

08:30

Sophie Martin

WO-260909 - GreenGrid Services

Planned

FOLLOW-UP

Workforce today

Available

Field workers available

6

On route

Travelling to customer

1

On site

Arrived or working

2

LIVE OPERATIONS

Decision signals

ACTIVITY

ATTENTION NOW

CONNECTIONS

ALERTS & AUDIT

DEMO DATA

Safe Academy workspace

Reset

What needs your attention right now

Support

Step 1

Review the top KPIs before opening detailed screens.

Step 2

Use Open planning when the schedule needs attention.

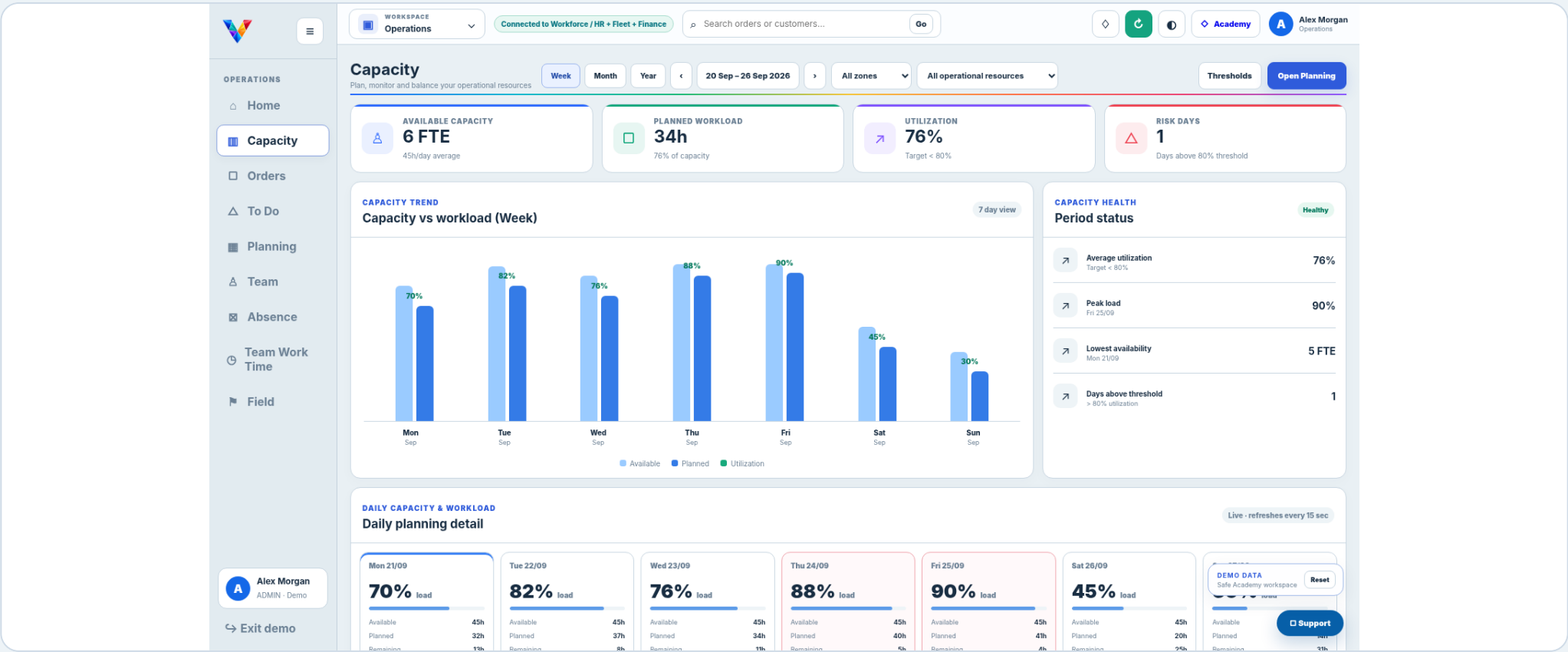
Step 3

Use the right-side overview to jump to operational queues.

Capacity

Balance available resources and planned workload across week, month and year views.

Open in Demo ↗



Step 1

Choose Week, Month or Year based on the planning horizon.

Step 2

Filter by zone or operational resources.

Step 3

Use utilization and risk indicators before assigning more work.

Orders

Create, import, search and follow work orders through their lifecycle.

Open in Demo ↗

OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Academy

Alex Morgan

Operations

Orders

Search orders...

All statuses

All customers

All dates

Import

New order

ALL ORDERS

16

All dates

UNPLANNED

3

Queue clear

FIELD ACTIVE

2

Live field jobs

COMPLETED

5

Current period

ORDER REGISTER

Orders

16 of 16

Use the top filters or click a KPI card to pivot this register instantly.

ORDER	CUSTOMER	SERVICE	WORKER	PLANNING	STATUS	PRIORITY
WO-260901	Alpha Facilities NV	Installation	Sophie Martin	20/09/2026 · 08:30	Travelling	High
WO-260902	Nova Retail Belgium	Maintenance	—	21/09/2026 · 09:30	In progress	Normal
WO-260903	GreenGrid Services	Inspection	Emma Dubois	22/09/2026 · 10:30	Planned	Normal
WO-260904	Metro Property Group	Repair	Noah Janssens	23/09/2026 · 11:30	Planned	Normal
WO-260905	Orbit Logistics	Audit	Lina Peeters	24/09/2026 · 12:30	Completed	Normal
WO-260906	UrbanCare SRL	Installation	Arthur Leroy	25/09/2026 · 13:30	Completed	Normal
WO-260907	Alpha Facilities NV	Maintenance	—	26/09/2026 · 14:30	Unplanned	High
WO-260908	Nova Retail Belgium	Inspection	Louis Lambert	27/09/2026 · 15:30	Overdue	Critical
WO-260909	GreenGrid Services	Repair	Sophie Martin	20/09/2026 · 08:30	Planned	Normal
WO-260910	Metro Property Group	Audit	Lucas Bernard	21/09/2026 · 09:30	Completed	Normal
WO-260911	Orbit Logistics	Installation	Emma Dubois	22/09/2026 · 10:30	Unplanned	Normal

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1

Use search and status filters to narrow the register.

Step 2

Open a record to review customer, service, planning and execution.

Step 3

Use Import for bulk order intake and New Order for manual creation.

To Do

Keep operational exceptions and follow-up in one actionable queue.

Open in Demo ↗

OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Academy

Alex Morgan

Operations

To Do

Search cases...

All priorities

All types

+ New follow-up

OPEN CASES

4

Needs attention

CRITICAL

1

Immediate follow-up

PLANNING

2

Planning exceptions

RESOLVED TODAY

3

Closed cases

REGISTER

To Do

4 of 4

Use the top filters or click a KPI card to pivot this register instantly.

REFERENCE	CUSTOMER	TYPE	PRIORITY	STATUS
WO-260907	Alpha Facilities NV	Maintenance	High	Unplanned
WO-260908	Nova Retail Belgium	Inspection	Critical	Overdue
WO-260911	Orbit Logistics	Installation	Normal	Unplanned
WO-260915	GreenGrid Services	Audit	Normal	Unplanned

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1
Work the queue by priority.

Step 2
Open items with missing data or blocked workflow.

Step 3
Keep the queue small as part of the daily dispatch routine.

Planning

Coordinate assignments and the weekly or daily operational schedule.

Open in Demo ↗

OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Academy

Alex Morgan

Operations

Planning

Week

Day

All zones

All field workers

Publish

+ Plan job

PLANNED JOBS

12

Selected week

UNPLANNED

3

Waiting for planning

ACTIVE WORKERS

7

Field capacity

RISK

1

High workload day

PLANNING WALL

Weekly planning

Drag & drop ready

Mon 21/09	Tue 22/09	Wed 23/09	Thu 24/09	Fri 25/09
08:30 - Sophie Martin WO-260901 - Alpha Facilities NV Installation - Brussels	09:30 - — WO-260902 - Nova Retail Belgium Maintenance - Antwerpen	10:30 - Emma Dubois WO-260903 - GreenGrid Services Inspection - Namur	11:30 - Noah Janssens WO-260904 - Metro Property Group Repair - Gent	12:30 - Lina Peeters WO-260905 - Orbit Logistics Audit - Leuven
13:30 - Arthur Leroy WO-260906 - UrbanCare SRL Installation - Liège	14:30 - — WO-260907 - Alpha Facilities NV Maintenance - Brussels	15:30 - Louis Lambert WO-260908 - Nova Retail Belgium Inspection - Antwerpen	08:30 - Sophie Martin WO-260909 - GreenGrid Services Repair - Namur	09:30 - Lucas Bernard WO-260910 - Metro Property Group Audit - Gent
10:30 - Emma Dubois WO-260911 - Orbit Logistics Installation - Leuven	11:30 - — WO-260912 - UrbanCare SRL Maintenance - Liège	12:30 - Lina Peeters WO-260913 - Alpha Facilities NV Inspection - Brussels	13:30 - Arthur Leroy WO-260914 - Nova Retail Belgium Repair - Antwerpen	14:30 - Mila Vermeulen WO-260915 - GreenGrid Services Audit - Namur
15:30 - Louis Lambert WO-260916 - Metro Property Group Installation - Gent				

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1

Check availability before assigning work.

Step 2

Move or assign work when capacity changes.

Step 3

Publish only when the plan is ready for execution.

Team

Access the operational workforce and connected people records.

Open in Demo ↗

OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Academy

Alex Morgan

Operations

Operations Team

Search people...

All roles

All skills

Name

Import

Add person

TOTAL PEOPLE

12

All workforce profiles

ACTIVE

11

Available workforce

UPCOMING

1

Future start date

ARCHIVED

0

Inactive profiles

WORKFORCE REGISTER

People

12 of 12

Use the top filters or click a KPI card to pivot this register instantly.

PERSON	EMPLOYMENT	DEPARTMENT / JOB	SKILL	HOURS	ASSETS	STATUS
Sophie Martin EMP-0101	Employee · Internal	Operations Technician	Fiber	37.5h	1	Active
Lucas Bernard EMP-0102	Employee · Internal	Operations Technician	Safety	35h	1	Active
Emma Dubois EMP-0103	Employee · Internal	Operations Technician	Measurement	32.5h	1	Active
Noah Janssens EMP-0104	Employee · Internal	Operations Technician	Fiber	37.5h	1	Active
Lina Peeters EMP-0105	Employee · Internal	Operations Technician	Safety	35h	1	Active
Arthur Leroy EMP-0106	Employee · Internal	Operations Technician	Measurement	32.5h	1	Upcoming
Mila Vermeulen EMP-0107	Employee · Internal	Operations Technician	Fiber	37.5h	0	Active
Louis Lambert EMP-0108	Employee · Internal	Operations Driver	Safety	35h	0	Active
Marie Claes EMP-0109	Employee · Internal	Planning Planner	Measurement	32.5h	0	Active
Thomas Renard		Mananement				

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1

Search the technician or employee you need.

Step 2

Open the connected profile for operational context.

Step 3

Use Workforce / HR for deeper employment administration.

Absence

Review availability exceptions that can affect planning.

Open in Demo ↗



OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Academy

Alex Morgan

Operations

Absences

Search absences...

All types

Sep 2026

+ Add absence

TOTAL

3

Selected period

SICK

1

Sickness records

HOLIDAY

1

Approved leave

TRAINING

1

Learning time

REGISTER

Absences

3 of 3

Use the top filters or click a KPI card to pivot this register instantly.

EMPLOYEE	TYPE	FROM	TO	STATUS
Lina Peeters	Sick	19/09/2026	20/09/2026	Approved
Arthur Leroy	Holiday	20/09/2026	22/09/2026	Approved
Louis Lambert	Training	23/09/2026	23/09/2026	Approved

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1

Check who is unavailable before replanning.

Step 2

Open the absence record when follow-up is needed.

Step 3

Confirm the updated availability is reflected in planning.

Team Work Time

Review operational attendance, hours and corrections.

Open in Demo ↗



OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Academy

Alex Morgan

Operations

Team Work Time

Search employees...

This week

All statuses

+ Add correction

WORKED

289h

Current period

APPROVED

267h

Validated hours

PROBLEMS

1

Needs review

RUNNING

3

Active today

REGISTER

Team Work Time

8 of 8

Use the top filters or click a KPI card to pivot this register instantly.

EMPLOYEE	DEPARTMENT	WORKED	TRAVEL	PAUSE	STATUS
Sophie Martin	Operations	37.5h	2h	2h30	Approved
Lucas Bernard	Operations	35h	3h	2h30	Approved
Emma Dubois	Operations	32.5h	1h	2h30	Approved
Noah Janssens	Operations	37.5h	2h	2h30	Approved
Lina Peeters	Operations	35h	3h	2h30	Issue
Arthur Leroy	Operations	32.5h	1h	2h30	Approved
Mila Vermeulen	Operations	37.5h	2h	2h30	Approved
Louis Lambert	Operations	35h	3h	2h30	Approved

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1

Filter the period you need.

Step 2

Review exceptional or incomplete days.

Step 3

Approve or correct records according to your permissions.

Field

Monitor live execution states from travel to on-site work and completion.

Open in Demo ↗



OPERATIONS

Home

Capacity

Orders

To Do

Planning

Team

Absence

Team Work Time

Field

Alex Morgan

ADMIN · Demo

Exit demo

WORKSPACE

Operations

Connected to Workforce / HR + Fleet + Finance

Search orders or customers...

Go

Field

Search live jobs...

All statuses

All field workers

+ Open planning

FIELD JOBS

7

Published today

TRAVELLING

1

On route

ON SITE

1

Working now

NEEDS ATTENTION

1

Field exception

REGISTER

Field

7 of 7

Use the top filters or click a KPI card to pivot this register instantly.

WORKER	ORDER	CUSTOMER	LOCATION	PLANNING	STATUS
Sophie Martin	WO-260901	Alpha Facilities NV	Brussels	20/09/2026 · 08:30	Travelling
—	WO-260902	Nova Retail Belgium	Antwerpen	21/09/2026 · 09:30	In progress
Emma Dubois	WO-260903	GreenGrid Services	Namur	22/09/2026 · 10:30	Planned
Noah Janssens	WO-260904	Metro Property Group	Gent	23/09/2026 · 11:30	Planned
Sophie Martin	WO-260909	GreenGrid Services	Namur	20/09/2026 · 08:30	Planned
—	WO-260912	UrbanCare SRL	Liège	23/09/2026 · 11:30	Planned
Arthur Leroy	WO-260914	Nova Retail Belgium	Antwerpen	25/09/2026 · 13:30	Planned

DEMO DATA

Safe Academy workspace

Reset

Support

Step 1

Open workers or jobs that need attention.

Step 2

Compare field state with the current plan.

Step 3

Escalate blocked or inconsistent execution quickly.